



OUR VALUES

OUR HOUSE IS IN ORDER

- respect the system - it has your back
- always seek improvement
- fail to plan, plan to fail

MAKE IT HAPPEN

- be resourceful
- demonstrate initiative
- done is better than perfect

WE ♥ HOSPITALITY

- embrace the nature
- empower the people
- empathise to deliver & impress

COMMUNICATION IS KEY

- quality over quantity
- go direct
- care deeply, challenge directly

ALWAYS PROFESSIONAL

- nurture your growth mindset
- focus on HPA's and solutions
- act with integrity